

Our impact

Jess is mum to Goldie (1), who's profoundly deaf. We've been by her side since Goldie's deafness was identified at three weeks old.

"When we found out Goldie was deaf it was a shock as we're a hearing family. But at the same time, we were thankful to know and understand who Goldie was. We wanted to do everything we could to help.

We were given a leaflet for the National Deaf Children's Society at our second audiology appointment. When I went online to find out more about deafness, I kept being referred to their website. It had everything I needed and more. At the beginning you hear lots of big words and don't always know what they mean. The website helped me understand all our options.

I became a member and signed up for the charity's online events, including the baby and toddler groups, which were fun. They also had an event for grandparents, which my parents got so much knowledge from. It meant they could ask questions that they might not feel comfortable asking me. It was such a thoughtful event.

We also did a six-week Family Sign Language course, where I met families that I'm still in touch with. We feel it's important Goldie can be in deaf spaces and communicate and she's now beginning to recognise some signs.



617,233

views of the information and support section of our website.



3,000

family members and professionals joined our free membership scheme.



300,000+

individuals have generously supported our work over the past year.

I wish I'd known at the beginning how positive and life-changing our journey would be. It can be difficult to imagine a world different to the one you know. But rather than being scary, it's been the start of a fantastic learning curve. Goldie already has so much personality. She has a cheeky streak and a wicked sense of humour. She's incredibly visual and will notice a bird from miles away and intently stare. It's fascinating to see the way she experiences life.

I'd like to thank everyone who supports the National Deaf Children's Society. The charity makes sure that everyone in every family is supported no matter what path they take. It's an invaluable resource, and I don't know where we'd be or how we'd be feeling if it wasn't open to us."



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